

CAPABILITY STATEMENT

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COMPLIANCE-DRIVEN SOLUTIONS BUILT ON MICROSOFT 365

About Augment IT

Augment IT is a Microsoft 365 consulting firm that helps organizations automate workflows, modernize operations, and enhance collaboration. We specialize in SharePoint, Power Apps, Power Automate, and Power Bl, delivering secure, scalable solutions tailored to solve real-world business challenges.

Past Performance

NORTHROP SDGE Microsoft

> Offline-Capable Field App

Developed a mobile Power App with offline sync for SDG&E field reporting. This Improved reliability and reduced damage report time from over 12 hours to real time.

Automated Onboarding System

Streamlined onboarding with Power Automate, Share-Point, and Active Directory. Automated account creation, licensing, task assignment, and day-one readiness, cutting processing time by 70%.

> Workload Dashboards

Created Power BI dashboards to track ticket volume, contractor activity, and system usage. Provided leadership with data to advocate for budget increases.

Modern Intranet

Built a SharePoint Online intranet with dynamic team pages, a searchable knowledge base, and interactive people directory—boosting engagement and usability.

Legacy Form Modernization

Migrated legacy InfoPath forms and data from Share– Point On–Prem to modern Power Apps and SharePoint Lists. Delivered a user–friendly solution that is scalable and maintainable.

Core Competencies

- Microsoft 365 Integration & Modernization
- Design and implementation of SharePoint, Teams, and Microsoft 365 environments
- Streamlined collaboration with built-in security and compliance

> Power Platform Solutions

- Custom Power Apps and Power Automate workflows
- Mobile-ready, responsive, and scalable solutions
- > Data Intelligence & Workflow Optimization
- Power BI dashboards for data-driven decisionmaking
- Business process automation to improve operational efficiency

Differentiators

- Trusted expertise in secure Microsoft 365 deployments, including DoD and GCC High environments.
- Gap analysis that delivers value beyond the initial request by uncovering inefficiencies and identifying additional opportunities.
- Agile, feedback-driven development, with regular demos to ensure alignment and enable rapid iteration.
- User-focused design that drives adoption, minimizes training needs, and accelerates rollout..
- Future-ready architecture, built to scale and integrate with evolving systems and technologies.

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C 714.337.5298

erodriguez@it-augment.com

www.it-augment.com